



## CLIENT CARE RESPONSE AGREEMENT

Sensory KIDS is dedicated to the health, safety, and well-being of our clients, families, staff, and community. With Governor Kate Brown's most recent executive order No. 20-22, "Oregon is at the point where it is possible to gradually resume elective and non-urgent procedures, as long as those procedures are performed in compliance with Oregon Health Authority guidance..."

In order to help maintain in-person services, Sensory KIDS will require all clients and families who will be present in the clinic to sign and abide by this agreement. Please read over each statement carefully and only initial if you can ensure that you/your family can follow the specific terms. If at any point one or more of the following terms are broken, in-person services must end immediately until OHA's guidelines have changed and restrictions have lifted.

Therapists will be working on a rotated schedule, with no more than one therapist in the clinic each day. Telehealth services will continue to be available, and we urge clients and families to utilize remote services if and when possible.

For the safety and health of the therapists and clients that attend in-person services, we ask that you abide truthfully to each statement below in signing your agreement.

Please initial your agreement to each of the following terms:

- \_\_\_\_\_ 1. If a therapist at Sensory KIDS, a client, or family member is exhibiting any signs of illness, including but not limited to high temperature, congestion, coughing, difficulty breathing, pain or pressure in chest, vomiting, or sore throat in the last 72 hours of the scheduled session, the session **must** be cancelled.
- \_\_\_\_\_ 2. If you or a family member has traveled out of the country in the last 72 hours, the session **must** be cancelled and cannot resume for the next 14 days. If you or a family member has travelled to a high incidence area, or on an airplane, in the last 14 days, the session **must** be cancelled and cannot resume for the next 2 weeks.
- \_\_\_\_\_ 3. If a therapist at Sensory KIDS, a client, or family member has come into contact with any person who tests positive for COVID-19 in the last 14 days, the session **must** be cancelled.
- \_\_\_\_\_ 4. Arrivals to the clinic will be staggered in order to limit the amount of close contact between therapists and families. You are required to call-in to the clinic at least 5 minutes before your appointment time to notify your therapist of your arrival. The office number is 503-575-9402. If a therapist or a staff member does not answer, please come to the door and knock loudly at the time of your appointment.
- \_\_\_\_\_ 5. Therapists at Sensory KIDS will be taking the temperature of each person before entering the clinic. Sensory KIDS will take temperatures using a no-touch thermometer. If your temperature or a family member's temperature reads 100.4 F or higher, the session will be cancelled and your appointment will be rescheduled in 2 weeks or after 72 hours if symptoms have cleared.
- \_\_\_\_\_ 6. Limit the number of visitors to the clinic. Only the necessary persons should attend the session (i.e. client or child, parent or guardian). If any siblings are present, you must wait in the car or outside the clinic for the duration of your child's session.
- \_\_\_\_\_ 7. Staff at Sensory KIDS, clients, and client's family members are expected to adhere strictly to social distancing (6 feet) before, after, and during session (as appropriate for effective service delivery). We ask the following:
  - a. No playdates or visits to playgrounds while attending in-person services
  - b. Avoid taking any children to the grocery store
  - c. No socializing with others outside your household while attending in-person services

- \_\_\_\_\_ 8. Our small observation room will be closed, cloth chairs removed, as well as books and toys. The large observation room will still be open for your use. Please limit the touching of surfaces, as well as your face, as much as possible.
- \_\_\_\_\_ 9. **Masks are required for any person coming into the clinic, including therapists.** Disposable masks will be made available by Sensory KIDS if you do not have one. Younger children will wear masks, if tolerable.
- \_\_\_\_\_ 10. Each individual coming into the clinic, will be asked to wash his/her/their hands upon entry, before the session begins.
- \_\_\_\_\_ 11. Sensory KIDS staff will clean all client areas, treatment areas, and gym equipment following each session as outlined by Sensory KIDS administration. Restroom areas, door handles, counters, and shared spaced will be regularly disinfected.
- \_\_\_\_\_ 12. Hand sanitizer and disinfecting wipes will be made available for use to all families and clients. Sensory KIDS requires that you wipe down any surfaces touched while in the waiting area.
- \_\_\_\_\_ 13. There will be no accepting of in-person payments at this time. All payments will be handled remotely or by mail. Clients or families who are paying out of pocket are required to place a card on file so payments can be charged remotely.

I have reviewed the Client Care Response Agreement and understand the guidelines Sensory KIDS has put in place. By signing below, I agree to the terms outlined in the Client Care Response Agreement in full and I understand that failure to abide by any of the above terms will result in the immediate termination of in-person treatment. I understand that telehealth services will continue to be made available to me/to my child.

\_\_\_\_\_  
Your Child's Name (if applicable)

\_\_\_\_\_  
Your Name (print)

\_\_\_\_\_  
Your Signature

\_\_\_\_\_  
Date